

# Quick guide to connectivity and the Beltone HearPlus™ app for iOS



 **Beltone™**

# Introduction to Beltone Made for iPhone hearing aids

The hearing aid models shown below are Made for iPhone® and are compatible with the Beltone HearPlus app. If you're not sure, please ask your hearing care professional.



Beltone Legend™



Beltone First™



Beltone Boost™

# Apple devices that work with Beltone Made for iPhone hearing aids

Select Beltone Made for iPhone hearing aids support Made for iPhone (MFi) functionality with the following Apple devices.

iPhone 6  
iPhone 6 Plus  
iPhone 5s  
iPhone 5c  
iPhone 5

iPad® Air 2  
iPad Air  
iPad 4th generation  
iPad mini 3  
iPad mini 2  
iPad mini with Retina display  
iPad mini

iPod touch® 5th generation

## Support and updates for iOS

Beltone Made for iPhone hearing aids require iOS 7.0 or later. Make sure that iOS 7.0 or later is installed. For iPhone 6 and iPhone 6 Plus, we recommend installing the latest version of iOS 8. For use with Apple Watch™, the iPhone must be updated to minimum iOS 8.2.

For the most up-to-date information visit [www.beltone-hearing.com/hearplus](http://www.beltone-hearing.com/hearplus)



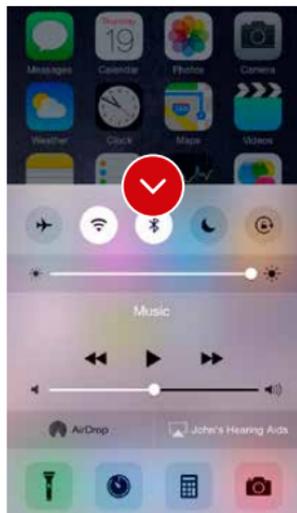
# Pair with your iPhone, iPad or iPod touch

How to pair your Beltone Made for iPhone hearing aids to your iPhone, iPad or iPod touch

## Check battery

Insert a fresh battery in your Beltone Made for iPhone hearing aid.

Keep the battery door open so the hearing aid cannot power up.

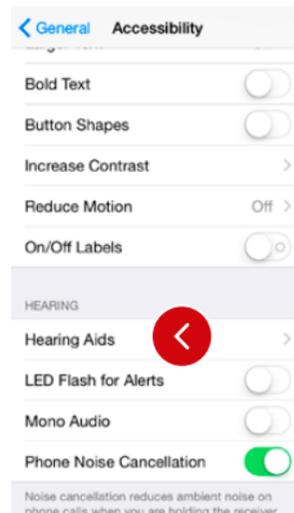
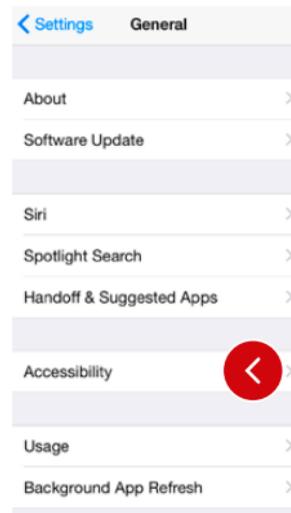
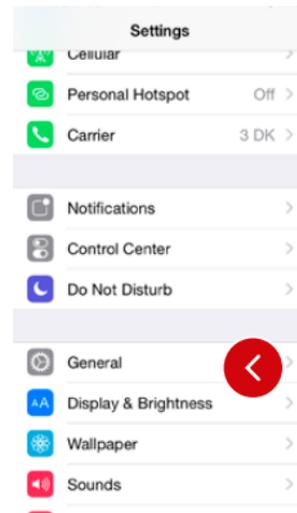


## Turn on Bluetooth



Swipe upwards from the bottom of the screen to reveal the Control Center.

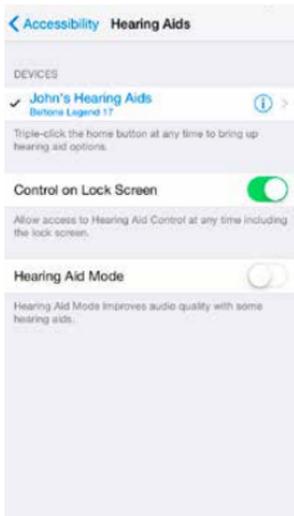
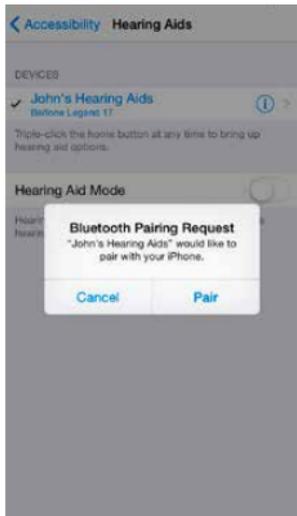
Tap the Bluetooth icon.



## Detect hearing aids

Now that Bluetooth is activated, go to Settings, tap General, then Accessibility.

Close the battery door to power up your hearing aid so your iPhone, iPad, or iPod touch can detect it and then tap Hearing Aids.



### Make the connection

Tap on the name and model number of your hearing aid when it appears on the screen.

When it's connected, your hearing aid name will be shown with a checkmark, and the color of the name will change from black to blue.

Tap Pair in the dialogue box. When pairing to two hearing aids, you will receive separate pairing requests. The second request may take a few seconds to appear after starting the first pairing.

Now that you are connected, you can check the status of the connection on the Hearing Aid page.

### Reconnecting your hearing aids to your iPhone, iPad or iPod touch

When you turn off your hearing aids or Apple device, they will no longer be connected. Follow the steps on page 4 and 5 to reconnect.

### Pairing to more than one Apple device

You can pair up to five different Apple devices to your Beltone Made for iPhone hearing aids, but you can only connect to one Apple device at a time.

To switch connection from one Apple device to another, swipe up from the bottom of your Apple device's screen and turn Bluetooth off.

Now you can activate Bluetooth on the device you want to connect to next.

### Wait for authentication

When you tap on Pair in the dialogue box, your Beltone Made for iPhone hearing aid and Apple device need time to authenticate the pairing. Either put your hearing aid on and wait for a series of 6 beeps followed by a ripple tone, or wait at least 120 seconds for authentication to finish. Please don't stream audio until authentication is complete.



# Stream sound directly to your Beltone Made for iPhone hearing aids

You can stream stereo audio, such as music, directly from your Apple device to your hearing aids.

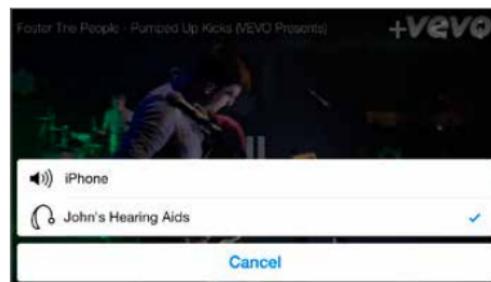
## Control Center



Access the Control Center by swiping up from the bottom of the screen. Select the device for audio - in this case your hearing aids.

To stop streaming to your hearing aids and return to normal phone operation, select iPhone. You can also stop streaming audio to your hearing aids by tapping the media player's pause button.

## How to stream audio from different apps



You can also stream audio from other apps such as YouTube™.

 Open a media player app such as YouTube and press the AirPlay® icon.

Select the hearing aids for streaming and press play. Press pause to stop streaming the video. If you want to go back to normal iPhone operation, click on the AirPlay icon and tap on iPhone in the dialogue box.

## Phone and FaceTime® calls



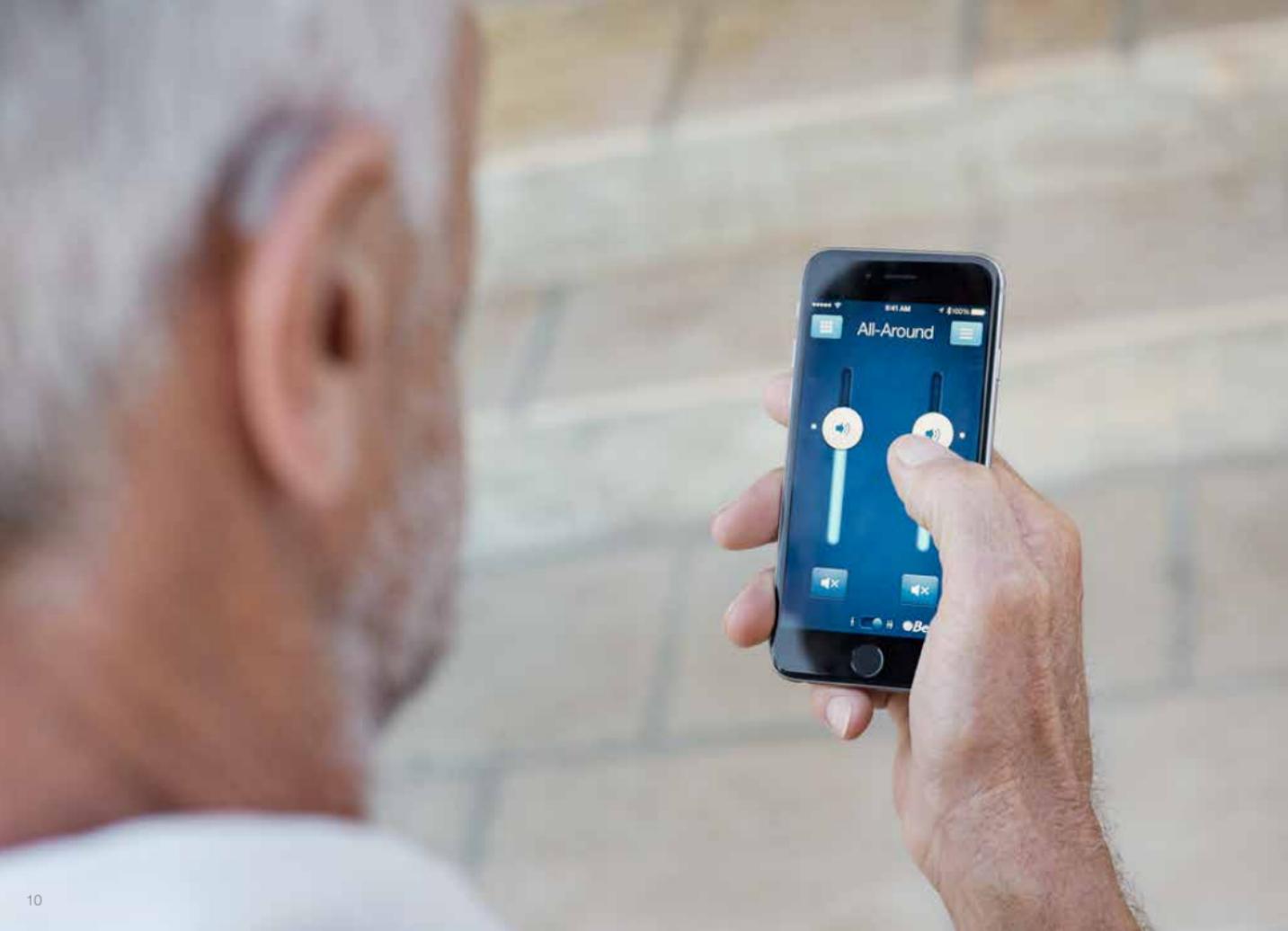
If a call comes in while you are streaming audio from your music player, answer it and the system will automatically turn down the music and switch to your phone conversation.

Once you end a call, the system will continue streaming music from where you left off.

### TIP IF I ANSWER A CALL FROM APPLE WATCH, DO I GET THE SOUND IN MY HEARING AIDS?

If you get a call on your Apple Watch, scroll down on the Digital Crown and choose Answer on iPhone to get the sound in your hearing aids. Use the microphone on the iPhone to pick up your own voice.





## Personal control with the Beltone HearPlus™ app



### Download and install the Beltone app.

The Beltone HearPlus app can be downloaded for free from the App Store<sup>SM</sup> by following these steps:

1. Go to the App Store
2. Search for "Beltone HearPlus"
3. If you are on an iPad, change the search criteria in the top left-hand corner to iPhone only
4. Tap on Get and then Install to start downloading the app
5. Now you are almost ready to personalize your hearing experience

### Connect the Beltone HearPlus app to your hearing aid

The first time you tap the icon on the home screen to open your Beltone HearPlus app, you'll be taken through the following steps:

1. When asked if you want to get started with the hearing aid now or run in demo mode, choose **Get started**
2. You will be asked to familiarize yourself with the printed user guide for the hearing aids and accept the terms of use, tap **Accept** to continue
3. You will see a list of the hearing aids that work with the Beltone HearPlus app, tap **Ok** to continue
4. If your hearing aids and mobile device are not paired, a screen will open showing you how to pair
5. When asked to allow the app to access your location, tap **Allow**
6. Now you're ready to use your Beltone HearPlus app

# Beltone HearPlus app overview

The app has two main screens: Volume control and Program selection. You can simply slide from one screen to the other, or use the navigation buttons. There is also a main menu screen which gives you access to additional app functions.

## Navigation between main screens



### Volume control



Tap this button to go to the Programs screen.



Tap this button to go to the main menu screen for additional functions.



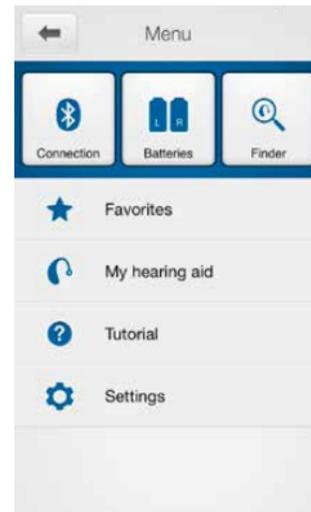
### Program selection



Tap this button to open a window which gives you access to advanced functions.



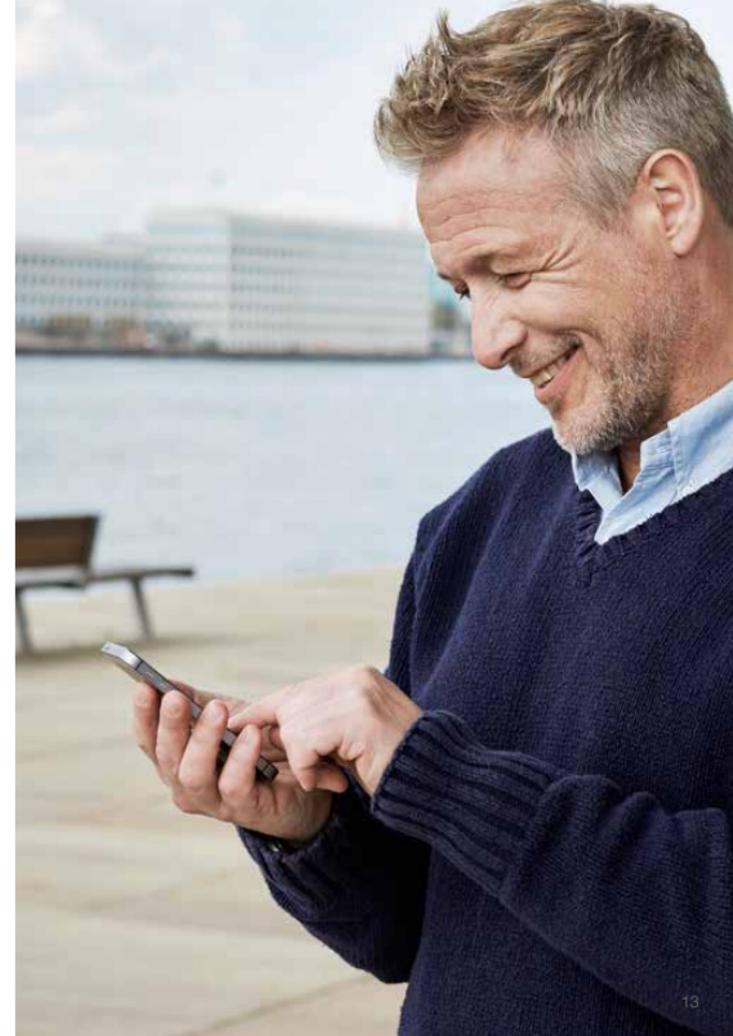
Tap this button when you are on the Programs screen to return to the Volume control screen.



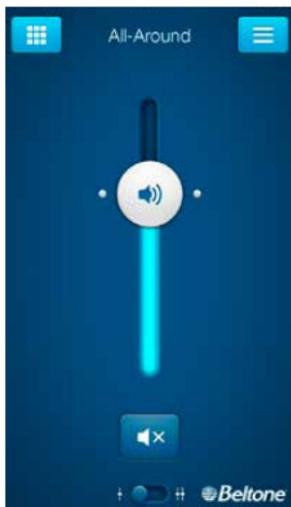
### Main menu for extra functions



Tap the back button to return to the Volume control screens.



## Hearing aid volume control



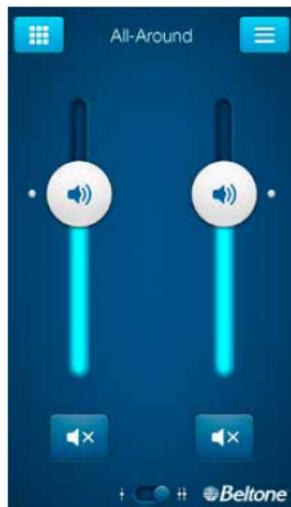
### Combined volume control



Slide the volume slider up to raise and down to lower the volume of the hearing aid.



Tap the mute button beneath the volume slider to mute the hearing aid, and tap again to unmute.



### Independent volume control



Use the pinch gesture to switch between combined and independent hearing aid volume control.



Or tap the toggle button at the bottom of the screen.

## Change programs



### Manual program change



Tap the buttons to choose one of up to four different hearing aid programs that have been optimized for particular hearing situations. Each program has its own icon to help you choose.

### Streaming device change



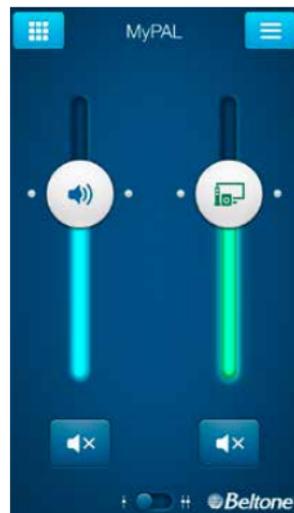
Tap a streaming device button to activate streaming from a Beltone Direct™ device such as a Beltone Direct TV Link 2.

### TIP CAN I GO BACK TO MY FITTED PROGRAM SETTINGS?

If you have made adjustments to volume, bass/treble, Sound Enhancer and/or Tinnitus Manager, restore your fitted program settings by re-tapping the program button.



## STREAMER VOLUME CONTROL



### Streamer program volume



When a streamer program is selected, you can adjust the streaming volume separately with the green volume slider.

### Hearing aid volume



You can still mute or adjust the volume of the hearing aids without affecting the volume of the audio you are streaming.



### Independent volume control

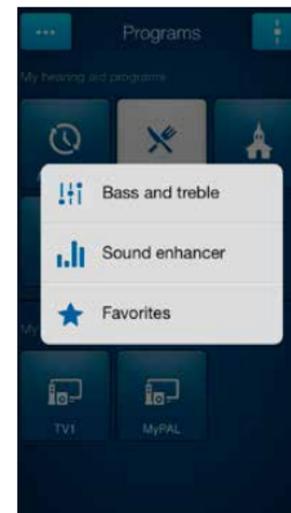


You can adjust the volume of left and right hearing aids independently. Switch between dual and independent volume control with the pinch gesture or tap the toggle button at the bottom of the screen.

### TIP CAN I MUTE MY DEVICES?

You can mute each device independently. Simply tap the mute button beneath each volume slider.

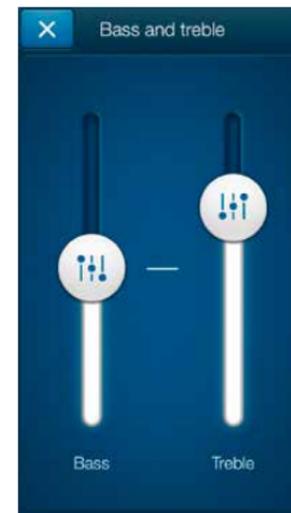
## ADJUST BASS AND TREBLE



### More options



This button at the top left opens a pop-up menu with options that give you more advanced control and personalization of your hearing experience.



### Adjusting bass and treble



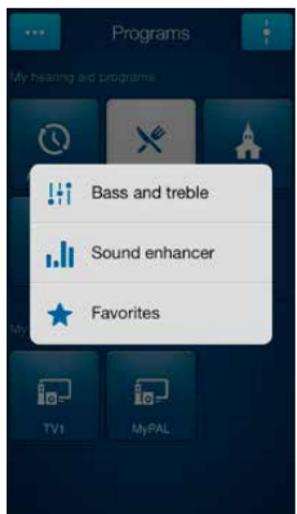
Increase or decrease bass and treble from sounds by moving the sliders up or down. Adjustments are also applied to streamed sound.

### TIP CAN I SAVE MY SETTINGS?

When you find bass and treble settings you like, you can save them as Favorites. If you are wearing Beltone Legend the adjustments will remain until you reboot your hearing aids (opening and closing the battery doors).

## Sound Enhancer: Personalize your sound

Sound Enhancer will appear in the more options pop-up menu if it is available for one or more of the programs set by your hearing care professional.

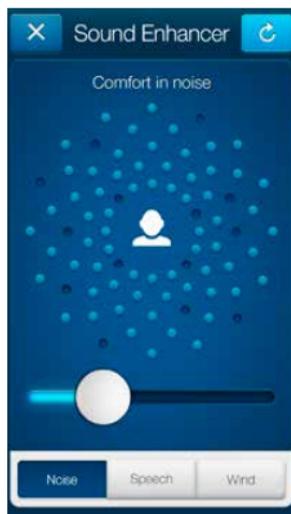


All adjustments are made by moving the slider or tapping the graphic.



To return to the fitted settings of the program after adjustments, tap Undo.

The tabs you'll see at the bottom of your screen represent the Sound Enhancer features available to you.



### Comfort in Noise

Adjust the level of noise reduction from full awareness of surroundings to focused hearing comfort.



### Speech Focus

Choose exactly what to listen to by adjusting the focus of the beam.

When the hearing aids are set to automatic focus, adjusting Speech Focus will switch them to manual setting. To return to automatic use the Undo button.



### Comfort in Wind

Reduce wind noise for maximum listening comfort in windy situations.

### TIP EXPLORE YOUR FAVORITE SETTINGS

Save your Sound Enhancer settings as Favorites and show them to your hearing care professional at your next fitting.

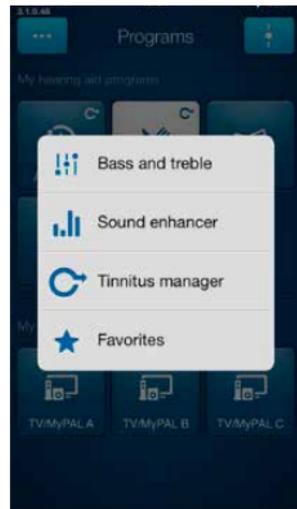
### TIP OPTIMIZE SPEECH FOCUS

When adjusting Speech Focus, also try the Comfort in Noise for maximum effect.

## Tinnitus Manager

The Tinnitus Manager will be available for you in the app if the Tinnitus Breaker Pro (TBP) has been enabled in one or more of your fitted programs. A small icon will appear on program buttons where you have the TBP fitted. If you go to the More options menu from one of those programs, you will see the Tinnitus Manager available.

### What you will have access to in the app



You will find the Tinnitus Manager in the menu on the program screen.



To return to the fitted settings of the program after adjustments, tap Undo

If you have a program fit with white noise



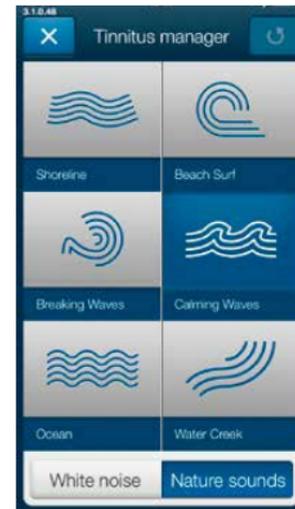
### Sound variation

Adjust the variation of the white noise sound input by tapping the buttons towards the top.

### Pitch

Adjust the frequency shaping (Pitch) by moving the two sliders left and right.

If you have a program fit with a Nature Sound



### Nature Sounds

Choose between one of the six new Nature Sounds in the hearing aid.



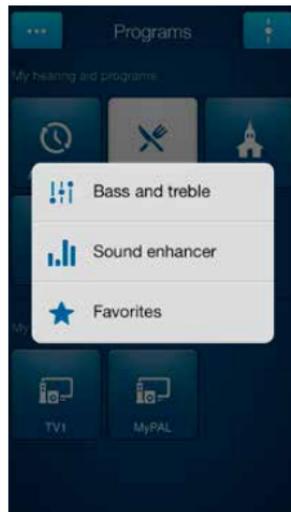
### Activate white noise

You can also activate the white noise sound input and adjust the Pitch.

### TIP EXPLORE YOUR FAVORITE SETTINGS

Save your Tinnitus Manager settings as Favorites and show them to your hearing care professional at your next fitting.

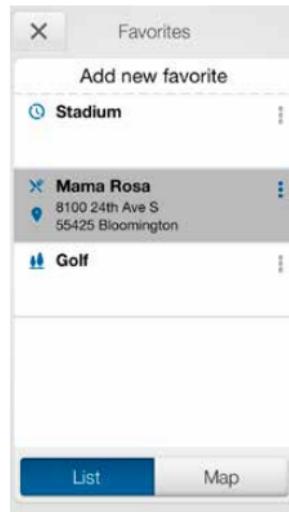
## Favorites



### Add a Favorite

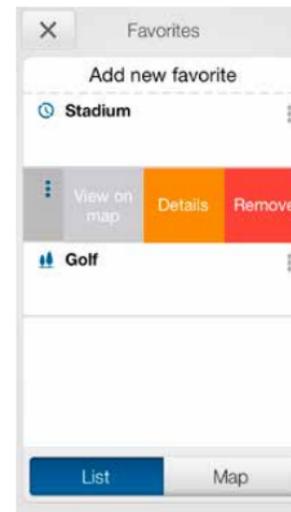
You can save your preferred volume, bass and treble, Sound Enhancer and Tinnitus Manager settings as Favorites. You can also choose to attach a Favorite to a location and have your hearing aids change automatically when you enter that location.

**TIP** YOU CAN ALSO ACCESS THE FAVORITES LIST FROM THE MAIN MENU.



### Overview of Favorites

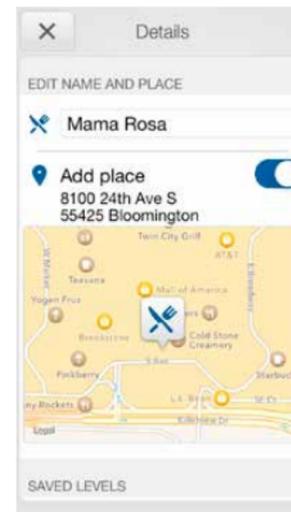
In the Favorites list, you can create a new Favorite by pressing Add new favorite, and activate an existing Favorite by tapping on its name. You can also switch between list view and map view.



### Additional Favorites options

By swiping left on a Favorite you can choose from the following options:

- View on map (if a location has been added)
- Details
- Remove



### Details of your Favorites

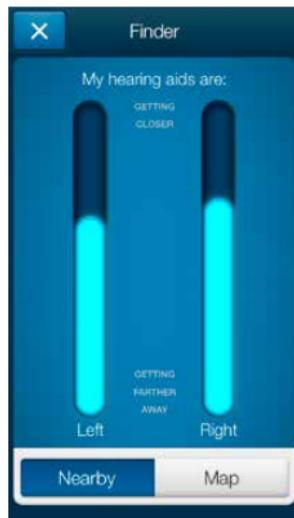
In the details view, you can edit the name of the Favorite and add/remove a location. You can also view the saved volume, bass/treble preferences and Sound Enhancer features.

### TIP CAN I EDIT FAVORITES WITHOUT LOSING MY SETTINGS?

If you select a Favorite and tweak settings such as the volume or bass and treble, you can save your changes as a new Favorite.

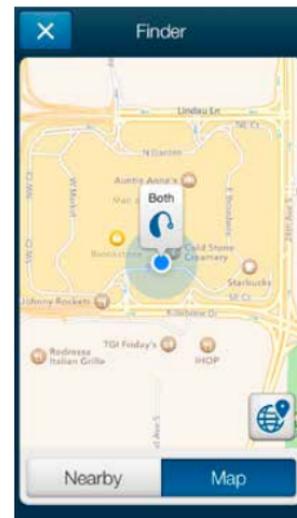


### Finder: Search for misplaced hearing aids



#### Search nearby

If the app detects the hearing aids nearby, it will go into **Nearby** mode. As you walk around, the light blue bars will show you if you are getting closer or farther away from your hearing aids. Hearing aids must be on to use this feature.



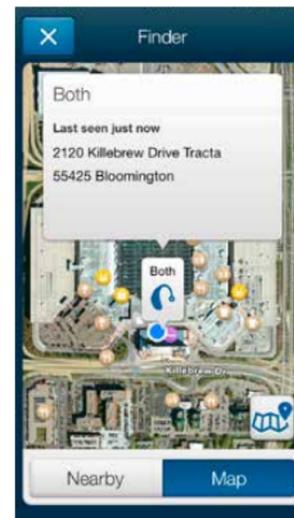
#### Finder

If the app does not detect your hearing aids nearby, it will switch to **Map** view and display the place on the map where they were last connected to the app.



#### Satellite view

Tap this button to go to the satellite view.



#### Last location

Tap this button on the map or satellite view to bring up a pop-up menu to see the address and time your hearing aids were last detected.

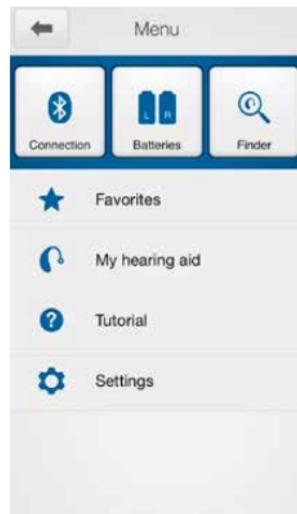
## Additional app options

Information for you about your hearing aids



### My hearing aid

This section will help you get more out of your Beltone Made for iPhone hearing aids.



### Battery status

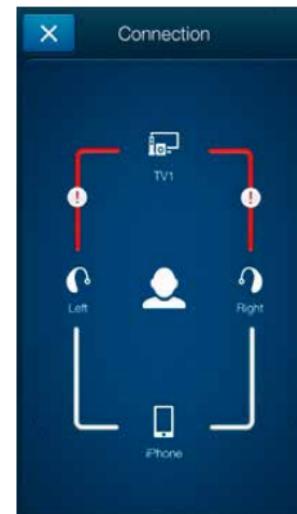
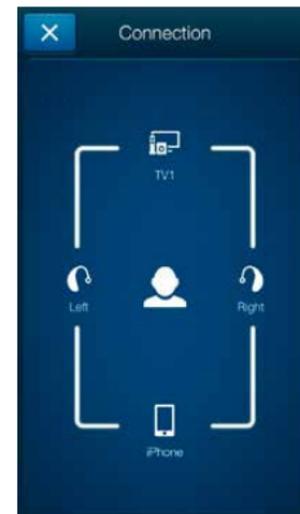


This shows the current status of left and right hearing aid batteries. The icons display the batteries as full or low.



The icon displays the battery strength as full in the left hearing aid and low in the right one.

## Connection status



### Check your connections

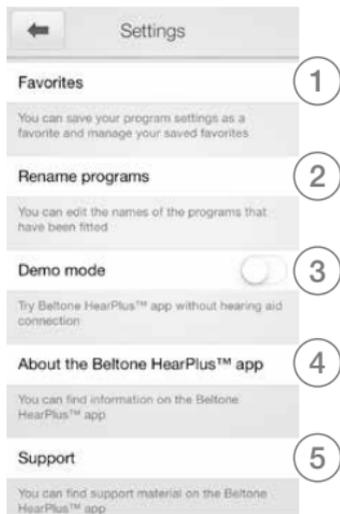
Shows the connection status between your hearing aids, streamer device and Apple device.

The red line with an exclamation mark means the connection is missing or broken.

### TIP WHAT IF I LOSE A CONNECTION?

When a connection is lost, press the exclamation mark to receive guidance on how to re-establish the connection. It is a good idea to check that your hearing aids are powered on, are within phone range and have enough battery charge. You can also open and close the battery door if connection is not re-established straight away.

## App settings



## Settings

The app settings enable adjustments to specific features of the Beltone HearPlus app.

1. Remove all Favorites at once
2. Rename programs
3. Demo mode
4. Background information about the Beltone HearPlus app
5. Guide to support material

## Beltone HearPlus™ app for Apple Watch™

Control your hearing aid at all times.

### How to get the Beltone HearPlus app on your Apple Watch

#### What you need

The Beltone HearPlus app must be installed on your iPhone and updated to minimum v. 3.0.1. Please see Apple compatibility information on p. 3.

#### How to pair

Pair your Apple Watch to your iPhone by following the instructions found in the companion app for Apple Watch on your iPhone.



#### How to get the app on Apple Watch

You can use the companion app for Apple Watch on your iPhone to turn on or off or to set preferences for your apps on Apple Watch, including the Beltone HearPlus app.

#### TIP HOW DO I MOVE BETWEEN SCREENS?

Simply slide sideways to move between screens.

### VOLUME CONTROL



#### Hearing aid volume control

Tap the + or – icons to increase or decrease the volume of the hearing aid.

To mute the hearing aids, force touch on the screen. To unmute, tap the + or – icons.



#### Streamer volume control

When a streamer program is selected you can adjust the streaming volume separately with the orange volume slider.

You can also mute the streaming volume by Force Touch.

### PROGRAMS AND FAVORITES



#### Choose a program or a Favorite

Tap one of the program icons to choose a program. Scroll down to choose between hearing aid programs, streamer programs and your own Favorites.

You can create new Favorites in the Beltone HearPlus app on the iPhone.

### BASS AND TREBLE



#### Adjust bass and treble

Tap the + or – icons to increase or decrease bass and treble.

### SOUND ENHANCER

#### Adjust Sound Enhancer

Adjust all three features by tapping the + and – icons. Use force touch to reset to fitted settings.



#### Comfort in Noise

Adjust the level of comfort in noise by turning noise reduction up or down.



#### Speech Focus

Adjust speech focus by setting beam width.



#### Comfort in Wind

Adjust comfort in wind by turning wind noise reduction up or down.

#### TIP CAN I USE APPLE WATCH GLANCES FOR THE BELTONE HEARPLUS APP?

You can use Glances to quickly view which program you're in. Just swipe up on the Watch face and then swipe sideways until you see the Beltone HearPlus app. It will tell you your current program. Tap the screen to go directly to the app.

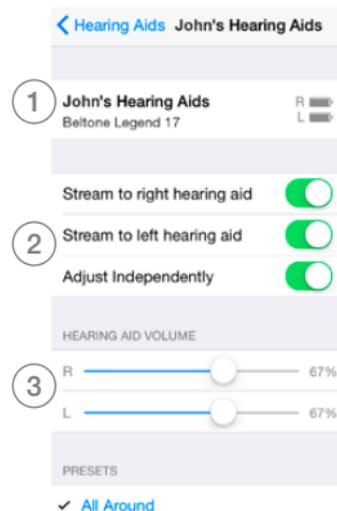
# Control of your hearing aids built into your iPhone, iPad, or iPod touch

## How to access basic volume and program controls

Triple click on the Home button on your Apple device to access basic volume and program controls.

## How to use Apple's native app to control your Beltone Made for iPhone hearing aids

You can also access a control center for your hearing aids in Settings. Go to Settings, General, Accessibility, and Hearing Aids then tap on the circled i to go to the hearing-aid controls.



1. The name, model, and battery status of your hearing aids.
2. Streaming and volume settings for both hearing aids or independently for each hearing aid.
3. Independent volume control of each hearing aid.



Scroll down the page to see the following settings.

4. View and change the program
5. Start and stop Live Listen™ to use your iPhone, iPad or iPod touch as a microphone which sends sound directly to your hearing aids
6. Tap this if you want to forget this device and remove the pairing.





## Try more apps from Beltone



### Beltone Tinnitus Calmer™

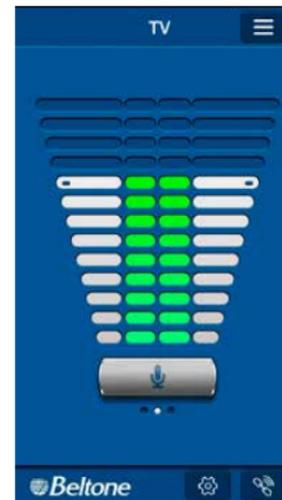


If you suffer from tinnitus, you might like to try the Beltone Tinnitus Calmer app\*.

It combines relaxing sounds and exercises that aim to help you find relief from tinnitus.

[www.beltone-hearing.com/tinnituscalmer](http://www.beltone-hearing.com/tinnituscalmer)

\*Dependent on local availability.



### Beltone SmartRemote™



Don't forget to download the Beltone SmartRemote app\* if you are using wireless-enabled hearing aids with a Beltone Direct Phone Link 2.

The app enables you to change programs and adjust volume.

[www.beltone-hearing.com/smartremoteapp](http://www.beltone-hearing.com/smartremoteapp)

\*Dependent on local availability.



## Beltone. Helping the world hear better

Beltone was founded on the act of helping a friend to enjoy life more. Since 1940, we have provided knowledge, tools, service and training to the professionals servicing the hearing impaired. Beltone makes quality hearing care available to more people. To do so, we develop technically optimal hearing solutions without ever losing focus on the individual's needs. It is our belief that no individual should be denied the possibility of an improved life with better hearing.

Please also refer to **[beltone-hearing.com/smartremoteapp](http://beltone-hearing.com/smartremoteapp)** for more information and a user guide for the Beltone SmartRemote app.

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### WORLDWIDE HEADQUARTERS

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 **Beltone**<sup>™</sup>  
*Helping the world hear better*